

## **Privacy and Cookies policy**

Deposit Sense Limited ("**We**") are committed to protecting and respecting your privacy.

This policy (together with our Terms of Use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. This policy applies to you whether you are accessing the site as a consumer or as an Adviser. An "**Adviser**" means an individual, partnership or limited company (including an independent financial adviser) acting in the capacity of a financial adviser to individual consumers or a person authorised to access our site on their behalf.

For the purpose of the Data Protection Act 1998 (the "**Act**"), the data controller is Deposit Sense Limited of 74 Gartside Street, Manchester, M3 3EL.

### **INFORMATION WE MAY COLLECT FROM YOU**

We may collect and process the following data about you:

- Information that you provide by filling in forms on our site [www.depositsense.co.uk](http://www.depositsense.co.uk) (our "**site**"). This includes information provided at the time of registering to use our site, subscribing to our service, posting material or requesting further services. We may also ask you for information when you report a problem with our site.
- Information provided to an Adviser, whether on our site or elsewhere. This includes information provided at the time of registering with the Adviser, subscribing to their service, posting material or requesting further services.
- Information relating to the service provided on our site. This includes information contained in an online savings portfolio.
- If you contact us, we may keep a record of that correspondence.
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

### **IP ADDRESSES**

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report

aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

## **COOKIES**

By using our site, you are consenting to the cookies detailed below being used on our site for the purposes set out below. Our site uses 1 cookies. A cookie is a small file of letters and numbers that we would store on your browser or the hard drive of your computer. Cookies contain information that would be transferred to your computer's hard drive, allowing us to distinguish you from other users of our site. This helps us to provide you with a good experience when you browse our site and also allows us to improve our site.

The cookies we use are analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our site when they are using it. This helps us to improve the way our site works, for example, by ensuring that users are finding what they are looking for easily.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

<b>Cookie</b>	<b>Name</b>	<b>Purpose</b>	<b>More information</b>
myPortal	myPortal	Security for the Portfolio System	

## **WHERE WE STORE YOUR PERSONAL DATA**

All information you provide to us is stored on our secure servers. We do not carry out any payment transactions. Please see the Worldpay's terms and conditions as regards any encryption technology they use for any payments made through the Worldpay service. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## **USES MADE OF THE INFORMATION**

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To provide you with information, products or services that you request from us or the Adviser or which we feel may interest you, where you have consented to be contacted for such purposes.
- To allow you to participate in interactive features of our service, when you choose to do so.
- To notify you about changes to our service.

We may also use your data, or permit selected third parties to use your data, to provide you with information about services which may be of interest to you and we or they may contact you about these by post or telephone.

If you do not want us to use your data in this way, or to pass your details on to third parties for marketing purposes, please tick the relevant box situated on the form on which we collect your data (the registration form).

We do not disclose information about identifiable individuals to our advertisers, but we may provide them with aggregate information about our users. We may also use such aggregate information to help advertisers reach the kind of audience they want to target. We may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience.

## **DISCLOSURE OF YOUR INFORMATION**

We may disclose your personal information to third parties:

- Including accountants and legal advisers of an Adviser, on the Adviser's request.
- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If Deposit Sense Limited or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use; or to protect the rights, property, or safety of Deposit Sense Limited, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

## **YOUR RIGHTS**

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at [info@depositsense.co.uk](mailto:info@depositsense.co.uk) or Deposit Sense Limited, Radway Business Park, Crewe CW2 5PR.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## **ACCESS TO INFORMATION**

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

## **CHANGES TO OUR PRIVACY POLICY**

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

## **CONTACT**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to [info@depositsense.co.uk](mailto:info@depositsense.co.uk) or Deposit Sense Limited, Radway Business Park, Crewe CW2 5PR.